SUPPORT FOR STUDENTS UNDER 18

Personalised Support

Until such time as you turn 18, Bond University will:

- Designate a support person who will check in regularly to provide any additional support in relation to health, well-being, and studies.
- 2 Seek and record prior approvals to undertake required medical action in case of emergency and any limitations articulated by religious belief and/or disclosures as to medical history.
- 3 Share information with your parent or legal guardian including, without limitation, information about their welfare, attendance, academic results and progress, accommodation arrangements, non-compliance with any curfew, and any other matter which may affect the student's enrolment.
 - <u>Note:</u> Once you turn 18, if you consent for your guardian to discuss matters relating to enrolment or finances, you will need to submit a 'Third Party Verification' form.
- Not process any changes to your enrolment or approve a leave request, without the prior written consent of their parent or legal quardian.

Academic Support

Academic Skills Centre

Academic Skills Centre is here to help you develop your academic skills and reach your potential. It's a free personal service for Bond students where we work with you one on one to help you with your individual needs.

First Year Transition Learning Advisor



The first year transition learning advisor is dedicated to helping students seamlessly transition to university life, excel academically, and develop skills for long-term success both in and out of academia.

Living on Campus

If you live with us on campus you will have a Senior Residential Fellow and Residential Fellow (Res Fellow) who will be a key contact person for you within your building. Make sure you get to know them well and feel free to speak with them if you ever have any concerns. Your Res Fellow will:

- Live on campus in the same building as you
- Conduct regular meetings with you
- Is responsible for your residential community

Personal Support

Bond Wellbeing Team

Their role is to support you with any concerns relating to mental health, general wellbeing & health or are here to support you if ever you experience or observe behaviour that really concerns or worries you.

- Student Success Advisors
- **Nyombil Advisors**
- **Counsellors & Medical Practitioners**
- Accessibility & Inclusion

Reporting and referring student wellbeing and safety matters can be lodged through BondCare.



Follow this QR code to access our full range of services and support for Under 18's.

Accommodation



Academic Skills Centre



Wellbeing Services



KEY CONTACTS

Responding to critical incidents, harrassment or assault.



Type of Incident	Hours of Operation	Contact Entity	Contact Details
All critical incidents that occur on Bond University premises	24/7	Bond Security	07 5595 1234
Off-campus emergencies	24/7	Emergency Services: Fire, Police and Ambulance	000
Off-campus non-emergencies (e.g minor traffic accidents)	24/7	Queensland Police Service	07 5656 9111
General health issues	8:30am-5pm	General health issues - University Medical Clinic	07 5595 4043
	8:30am-5pm	Counselling support - Student Counselling Services	07 5595 4043
	24/7	Crisis support - Bond University Crisis Line	Call: 1300 359 504 Text: 0485 829 136
	24/7	Mental Health support - Mental Health Line	1800 011 511